

Municipality Of Chatham-Kent
Community Human Services
Information Report

To: Mayor and Members of Council
From: Dr. April Rietdyk, General Manager, Community Human Services
Date: June 21, 2021
Subject: Tilbury Manor Nursing Home Update

Background

On May 20, 2021, Administration was made aware of a public consultation session taking place on June 21, 2021 regarding a new long-term care home licence for Tilbury Manor Nursing Home (TMNH). This notice of public consultation is attached as Appendix 1.

TMNH is a 75-bed long-term care (LTC) home owned by the Arch Corporation and currently located at 16 Fort Street in Tilbury. The proposed new licence would see the redevelopment and transfer of the Home's 75 beds with an additional 85 beds allocated by the Ministry of Long-Term Care (MLTC), to create a new 160-bed long-term care home, to be located at 1628 Essex County Road 22 in Lakeshore (Belle River), Ontario. The new licence for the operation of the 160 bed home would be for a term of up to 30 years post development.

At the May 31, 2021 Council meeting, Councillor C. Latimer put forth the following successful motion:

"Whereas the Ministry of Long Term Care (MLTC) is reviewing a proposal from Arch Capital Management Corporation for issuing a long term care (LTC) home licence to Tilbury Manor Nursing Home (the Home) a 75 bed LTC home currently located at 16 Fort St. in Tilbury, Ontario; And

Whereas this re-development and transfer of the Home's 75 beds with an additional 85 beds allocated by the ministry is proposed to create a new 160 bed long term care home, currently known as Arch Long Term Care Lakeshore (the Replacement Home), to be located at 1628 Essex County Rd 22 in Lakeshore (Belle River) Ontario.

Be it therefore resolved that:

1. Administration work in collaboration with MP Rick Nicholls' office to keep these 75 LTC beds and any new LTC bed allocation here in Chatham-Kent.

2. Administration attend the teleconference public meeting June 21, 2021 to orally present our concerns and desire to see these 75 LTC beds remain in Chatham-Kent.
3. Administration submit our concerns and desire to see these 75 LTC and any new LTC bed allocation to remain here in Chatham-Kent in writing to the MLTC on or before July 4, 2021.

The purpose of this report is to provide Council with an update on this matter.

Comments

In preparation for meeting with government officials and participation in the Ministry of Long-Term Care consultation on June 21, 2021 a search of the Ontario Government's Newsroom found the original news release and backgrounder associated with the announcement of the beds connected to Tilbury Manor. Both the news release and the backgrounder are attached as Appendix 2.

Below are the two excerpts that highlight long-term care beds affecting Chatham-Kent. The first is in relation to Tilbury Manor although Tilbury Manor is not mentioned in the news release or backgrounder. The second is connected to the construction of new beds in conjunction with the relocation of Meadow Park Long-Term Care Home, currently located on Sandys Street in Chatham.

“Arch Long-Term Care (Lakeshore)

Arch Long-Term Care has been allocated 85 new spaces. This project will involve the redevelopment of 75 spaces and the construction of a new building to create a 160-bed long-term care home in Lakeshore.

St. Angela's Meadow Care Centre (Chatham)

St. Angela's Meadow Care Centre has been approved for 61 new spaces in addition to a previous allocation for the upgrade of 99 existing spaces. The result will be a new 160-bed building as part of a campus of care in Chatham.” (Ontario Government, 2020, attached as Appendix 2)

On November 23, 2020, Rick Nicholls MPP, Chatham-Kent-Leamington's press release announced the above two projects. In Mr. Nicholls release, there is no indication that the Arch project is connected to Tilbury Manor Nursing Home. This press release is attached as Appendix 3.

On June 6, 2021 the General Manager, Community Human Services (CHS) reached out to Ontario Health and advised them of Council's concerns over the loss of Tilbury Manor Nursing Home. Ontario Health recommended that all comments should be presented during the virtual consultation on June 21, 2021 or submitted in writing to the Ministry of Long-Term Care by July 4, 2021.

On June 9, 2021 the General Manager, CHS met with MPP Rick Nicholls. Mr. Nicholls was able to provide some additional context regarding the Arch Long-Term Care announcement and his discussion with the Ministry of Long-Term Care. Mr. Nicholls advised that the Arch Corporation was given permission to move the 75 beds currently at Tilbury Manor to a new facility, combining them with 85 new beds for a new 160-bed Long-Term Care home. Arch chose the location of Belle River for many reasons but certainly in part due to its proximity to a larger urban centre. Mr. Nicholls also shared that the Ontario Government is committed to increasing the number of long-term care beds across Ontario with a call for proposals potentially occurring late summer or early fall of 2022. Mr. Nicholls shared that he too was surprised when he became aware that the new beds he had announced in November of 2020 meant the loss of beds in Tilbury. Mr. Nicholls also arranged for the General Manager, CHS to meet with representatives of Arch Corporation, the owners of Tilbury Manor Nursing Home.

A meeting was held on June 11, 2021 with the General Manager, Community Human Services and the Director, Private Investments and the lead for Corporate Affairs of Arch Capital Management Corporation. Both individuals shared openly their plans for their new build in Belle River. Arch Corporation anticipates that construction will begin at the new location in the summer of 2022 with occupancy not occurring until mid-2024. The company and their site team agreed that expansion at the current Tilbury site was not possible. The Tilbury team will begin working with each resident and their family approximately 12-18 months before occupancy. This will allow residents some time to discuss options and make decisions based on their own needs. Arch Corporation has not yet determined what will be done with the current Tilbury Manor building and is open to discussing options with any interested parties. Arch Corporation indicated they would be participating in the Ministry consultation on June 21 and welcomed the community's thoughts and feedback.

It is important to note that the approval of the Belle River build has already occurred. The public consultation was regarding the issuing of an operating licence for the Belle River Long-Term Care home.

Consultation

On June 21, 2021 the General Manager, Community Human Services attended the public consultation session held by the MLTC. Due to COVID-19 restrictions, the consultation was via teleconference. The Ministry, a representative from Arch Corporation, Tilbury Manor's administrator, and members of the public attended the consultation. The number of attendees was not made public. There was a short presentation regarding the consultation process for Long-Term Care Home licensing, followed by a short presentation from Arch Corporation. A clarification Q&A session occurred, followed by a recorded session for participants to provide comments. A handful of participants presented their comments. Most voiced concerns for residents, families, the community, and lack of transparency and consultation with the community of Tilbury. All participants were encouraged to submit their comments in writing to the Ministry at LTCHomes.Licensing@ontario.ca by July 4, 2021.

Financial Implications

There are no financial implications to the Municipality of Chatham-Kent resulting from this information report.

Prepared by:

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Community Human Services

Attachment: Appendix 1 - Notice of Public Consultation
Appendix 2 - Ontario News Release and Backgrounder
Appendix 3 - MPP Rick Nicholls Press Release "Ontario Adding 146 New
Long-Term Care Spaces in Chatham and Lakeshore"

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Update. Docx

Notice of Public Consultation on the Issuance of a New Long-Term Care Home Licence for Tilbury Manor Nursing Home, a LTC Home to be located in Lakeshore

The Ministry of Long-Term Care (MLTC) is reviewing a proposal from Arch Long Term Care LP by its General Partner, Arch Long Term Care MGP, by its partners, Arch Long Term Care GP Inc. and Arch Capital Management Corporation (the Licensee) for issuing a long-term care (LTC) home licence to Tilbury Manor Nursing Home (the Home), a 75-bed LTC home currently located at 16 Fort Street in Tilbury, Ontario. The proposal involves:

- The redevelopment and transfer of the Home's 75 beds with an additional 85 beds allocated by the ministry to create a new 160-bed long-term care home, currently known as Arch Long Term Care Lakeshore (the "Replacement Home"), to be located at 1628 Essex County Rd 22 in Lakeshore (Belle River), Ontario.
- The issuance of a new licence with a term of up to 30 years for the operation of 160 "New" beds at the Replacement Home, following the development.

If you have comments or opinions and would like to bring them to the attention of the MLTC, you may:

Present them orally at a teleconference public meeting, to be held on **June 21, 2021 at 11:00 am**. The dial-in phone number for the meeting is 1-855-340-1607. When prompted, please key in the participant passcode 3342935#.

Submit them in writing on or before **July 4, 2021** by:

- a) sending an email at LTCHomes.Licensing@ontario.ca; or
- b) sending by mail to:

Director under the *Long-Term Care Homes Act, 2007*
 Ministry of Long-Term Care
 Capital Planning Branch
 1075 Bay Street, 11th Floor
 Toronto, Ontario M5S 2B1

Details regarding the consultation and meeting will be posted on the Long-Term Care Consultation Registry located at ontario.ca/page/ontarios-long-term-care-licensing-public-consultation-registry on **May 20, 2021**. You may also email LTCHomes.Licensing@ontario.ca to receive more details on the meeting.

Please include the name of the LTC Home and quote **Project #21-020** on all written submissions. As part of the MLTC's review, the Director will consider all written and oral submissions before making a final decision relating to the proposal.

NEWS RELEASE

Ontario Adding 3,000 New and Upgraded Long-term Care Spaces

Modernization will Improve Access to Quality Care for Seniors across Province

November 20, 2020

[Long-Term Care](#)

OTTAWA — The Ontario government is moving forward with 29 new long-term care projects, which will lead to an additional 3,000 new and upgraded long-term care spaces across the province. These projects will help reduce waitlists and improve the quality of care and quality of life for seniors. This initiative is part of the 2020 Budget, [Ontario's Action Plan: Protect, Support, Recover](#), a comprehensive action plan to respond to the serious health and economic impacts of COVID-19.

Details were provided today at The Ottawa Hospital by Dr. Merrilee Fullerton, Minister of Long-Term Care.

"Protecting our loved ones and ensuring they receive the care they deserve is at the centre of everything we do," said Minister Fullerton. "With this announcement, our government is taking another step towards creating a 21st century long-term care sector that provides the highest quality of care for our most vulnerable people, where and when they need it."

Among the 29 new long-term care projects, 19 will include campuses of care where multiple services are provided for residents on the same site. In Ottawa, the province is proceeding with two projects. These consist of 256 new spaces at Schlegel Villages (The Ottawa Hospital, Riverside site), where a campus of care will provide specialized units for dementia, mental health, and complex physical needs; and, to replace Carlingview Manor, a brand new 320-space home in Orléans.

In addition to the 29 projects announced today, Ontario is investing an additional \$761 million to [build and renovate 74 projects under the modernized funding model](#), creating close to 11,000 safe, modern spaces. The new model has been designed to provide tailored incentives to address the needs of developers in different markets: rural, mid-size, urban and large urban. This approach will ensure long-term care homes across the province are being built to modern standards that keep residents safe, by addressing issues like infection prevention and control, and replacing ward rooms with single and double-occupancy rooms. This new approach is being applied to all long-term care projects moving forward.

Working together with long-term care partners, Ontario continues to use innovative ideas and modern solutions to help increase long-term care capacity in communities across the province. The government is also driving the

development of new long-term care spaces by selling surplus lands with the requirement that long-term care homes be built on portions of the properties, and through the Accelerated Build pilot program, which is adding 1,280 spaces in a matter of months, not years.

The 2020 Budget, [Ontario's Action Plan: Protect, Support, Recover](#), is the next phase of a comprehensive strategy to respond to the serious health and economic impacts of COVID-19.

Quick Facts

- The 29 new projects consist of 2,983 long-term care spaces, including 1,968 new and 1,015 upgraded spaces.
 - Ontario is investing \$1.75 billion to create 30,000 beds over ten years. Today's announcement brings the total number of new and upgraded long-term care spaces in the pipeline to 22,368.
 - As of June 2020, more than 38,500 people are on the waitlist to access a long-term care bed.
 - Ontario is committing to an average of four hours of direct care per day for our loved ones living in long term care homes. Ontario is the first province in Canada to take this important step.
 - Ontario's Action Plan sets out a total of \$45 billion in support over three years to make available the necessary health resources to continue protecting people, deliver critical programs and tax measures to support individuals, families and job creators impacted by the virus, and lay the groundwork for a robust long-term economic recovery for the province
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Quotes

"Our government's commitment to building new long-term care spaces is critical to ensuring our most vulnerable individuals have the support they need. Residents across the National Capital will see reduced waitlists and increased quality of care, with the addition of 320 spaces in Ottawa."

- Lisa MacLeod

Minister of Heritage, Sport, Tourism, and Culture Industries and MPP
for Nepean

"The well being of our aging population is very important to me and the constituents of Carleton. Creating new modern spaces reduces long waiting times to get into long-term care facilities, ensures our loved ones are living in comfort, and are receiving quality care."

- Goldie Ghamari
MPP for Carleton

"We are thankful to the government for their announcement today to increase long-term care capacity in our community. We are pleased to be partnering with Schlegel Villages to develop an integrated campus of care at the Riverside, that will offer world-class care to patients in our community."

- Cameron Love
President & CEO of The Ottawa Hospital

"Ontarians deserve truly innovative models of care designed to meet their individualized needs locally and we are truly excited to extend our already extensive continuum of care model to include seniors living here in this community and those who need acute care services in the hospital. Our outstanding partners with SE Health Inc and the Ottawa Hospital will help us offer this more extensive continuum of care to benefit seniors with a more seamless and integrated care experience, whatever their needs may be or how they may change over time."

- James Schlegel
President and CEO, Schlegel Villages

"This is a tremendously positive step for our seniors across Ottawa. Through our investments in the Budget we will see new and upgraded beds in long-term care, addressing an urgent need in our communities."

- Jeremy Roberts
MPP for Ottawa West – Nepean

Additional Resources

- [Ontario Providing New and Upgraded Long-Term Care Spaces](#)
- [2020 Ontario Budget/Ontario's Action Plan: Protect, Support, Recover](#)
- Visit Ontario's [website](#) to learn more about how the province continues to protect Ontarians from COVID-19.
- [Emergency information and orders](#)

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Media Contacts

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BACKGROUND

Ontario Providing New and Upgraded Long-Term Care Spaces

November 20, 2020

[Long-Term Care](#)

The Ontario government has allocated 2,983 safe, modern long-term care spaces to be built through 29 projects across the province: 1,968 new spaces and 1,015 upgraded spaces. Of the 29 projects, 23 involve the construction of brand new buildings and 19 involve campuses of care where multiple services are provided on the same site.

Building new long-term care spaces means either adding net new long-term care spaces to an existing long-term care home, or building a net new long-term care home in Ontario. These new spaces will increase access to long-term care, reduce waitlists, and ease hospital capacity pressures.

The projects are as follows:

Arch Long-Term Care (Lakeshore)

Arch Long-Term Care has been allocated 85 new spaces. This project will involve the redevelopment of 75 spaces and the construction of a new building to create a 160-bed long-term care home in Lakeshore.

Avalon Care Centre (Orangeville)

The Avalon Care Centre in Orangeville has been approved for 23 new spaces in addition to the current 137 spaces for redevelopment. This project will involve the construction of a new building and campus of care and will lead to a 160-bed long-term care home on the same site as the current home.

Carefirst Campus of Care York Region (Richmond Hill)

The Carefirst Campus of Care York Region has been allocated 120 new spaces for a new building and campus of care in Richmond Hill. The home will offer services to Francophone residents.

Carlingview Manor (Ottawa)

Carlingview Manor has been allocated 17 new spaces and 47 upgraded spaces to add to the previously allocated 256 spaces to be redeveloped in Orléans in the Ottawa area. This newly constructed building will result in a 320-bed home.

Extendicare-Kingston (Kingston)

Extendicare-Kingston has been approved for the development of 42 new spaces in addition to the previous allocation for the upgrade of 150 eligible spaces. This project will involve the construction of a new 192-bed building in Kingston.

Extendicare-Sudbury#2 (Sudbury)

Extendicare-Sudbury#2 has been approved to build a new 320-bed home with 54 new spaces and 266 upgraded spaces.

Fairvern Nursing Home (Huntsville)

The District Municipality of Muskoka has been allocated 64 spaces. This project will incorporate the upgrade of 76 spaces from Fairvern Nursing Home, and a previous approval of 20 spaces, into the construction of a new building and campus of care for a new 160-bed long-term care home in Huntsville.

Golden Manor Home for the Aged (Timmins)

Golden Manor Home for the Aged has been allocated 16 new spaces. This allocation will enable the redevelopment of 176 spaces and will result in a 192-bed long-term care home in Timmins. This project will involve the construction of a new building.

Grey Gables (Markdale)

Grey Gables has been approved for the development of 62 new spaces. Together with the upgrade of 66 spaces by the municipality, this project will result in a 128-bed home in Markdale. This project will involve the construction of a new building and will be part of a campus of care.

Groves Park Lodge (Renfrew)

Groves Park Lodge in Renfrew has been allocated 21 new spaces in addition to a previous allocation for the upgrade of 43 existing spaces. This project will involve renovations and an addition, bringing the home to 96 spaces as part of a campus of care.

IOOF Seniors Homes Inc. (Barrie)

IOOF Seniors Home Inc. in Barrie is receiving an allocation to develop 64 new spaces and to upgrade 66 existing spaces. This project will involve renovations to the existing long-term care home, bringing the home to 226 spaces as part of a campus of care. The home will offer services to Francophone residents.

John Noble Home (Brantford)

John Noble Home has been approved for the development of 10 new spaces in addition to 10 previously approved spaces. This project will involve renovations and an addition, bringing the home to 176 spaces as part of a campus of care.

Macassa Lodge (Hamilton)

Macassa Lodge in Hamilton has been allocated 20 new spaces. Together with the upgrade of 44 spaces by the municipality, the renovations and addition will result in a 290-bed home.

Maple Villa Long Term Care Centre (Burlington)

Maple Villa Long Term Care Centre has been approved for the development of 195 new spaces and the upgrade of 93 existing spaces. This project will involve the construction of a new 288-bed home in Burlington and will be part of a campus of care.

Meadow Park London (London)

The Meadow Park London project involves upgrading 96 spaces through renovations to the existing home in London.

North York General Hospital (North York)

The North York General Hospital has been allocated 192 new spaces and the upgrade of 160 existing spaces, in addition to 32 other modern spaces at the home. The construction of the new building will create a 384-bed home in North York as part of a campus of care.

Oakwood Manor (Niagara Falls)

Oakwood Manor in Niagara Falls has been approved for 70 new spaces and the upgrade of 218 existing spaces, to create a 288-bed home through the construction of a new building.

OMNI-Riverview Manor (Peterborough)

Riverview Manor has been approved for 32 new spaces in addition to previous allocations for 36 new spaces and the upgrade of 124 existing spaces. The result will be a new 192-bed long-term care home in Peterborough as part of a campus of care.

peopleCare (Tavistock)

peopleCare Tavistock has been approved for the development of 28 new spaces and the upgrade of 100 existing spaces, resulting in a new 128-bed home in Tavistock as part of a campus of care. This home will offer services to Francophone and Indigenous residents.

Radiant Care Pleasant Manor (Niagara-on-the-Lake)

Radiant Care Pleasant Manor in Niagara-on-the-Lake has been approved for 38 new spaces, in addition to previous allocations for 81 new spaces and 41 upgraded spaces, to create a 160-bed home. This entails the construction of a new building as part of a campus of care.

Schlegel Villages (Ottawa)

Schlegel Villages has been allocated 256 new spaces for the construction of a new home at The Ottawa Hospital Riverside campus, as part of a campus of care.

Southampton Care Centre (Southampton)

Southampton Care Centre has been allocated 49 new spaces to accompany the upgrade of 111 existing spaces to create a 160-bed home in Southampton. This involves constructing a new building adjacent to the existing home and renovations to the existing home.

Southbridge Pickering (Pickering)

Southbridge Pickering has been approved for 87 new spaces and the upgrade of nine spaces in addition to 160 spaces previously allocated for the upgrade of Orchard Villa. The new construction will result in a 320-bed home, incorporating 64 existing spaces as part of a campus of care.

Southbridge Port Hope (Port Hope)

Southbridge Port Hope has been approved for 35 new spaces and the upgrade of 157 spaces to create a 192-bed home in Port Hope. This entails the construction of a new building and will be part of a campus of care.

St. Angela's Meadow Care Centre (Chatham)

St. Angela's Meadow Care Centre has been approved for 61 new spaces in addition to a previous allocation for the upgrade of 99 existing spaces. The result will be a new 160-bed building as part of a campus of care in Chatham.

TCMH-Nithview Community Expansion (New Hamburg)

The Nithview Community Expansion has been approved for 95 new spaces and 97 upgraded spaces to create a 192-bed home in New Hamburg. This newly constructed building will be part of the existing campus of care.

Tuoi Hac Village (Brampton)

Tuoi Hac Village has been allocated 160 spaces to build a new long-term care home in Brampton with a focus on the Vietnamese community. This home will be part of a campus of care.

Village Green (Greater Napanee)

Village Green has been approved to develop 62 new spaces and upgrade 66 spaces from the existing home for the construction of a new 128-bed long-term care home in Napanee.

Wiigwas Elder and Senior Care (Kenora)

Wiigwas Elder & Senior Care (WESC), a new non-profit organization created by Kenora Chiefs Advisory (KCA), has been allocated 64 spaces. This allocation will enable the construction of a new 160-bed home that includes the redevelopment of 96 spaces from Birchwood Terrace (Kenora), pending licence transfer approval. The home will be located in Wauzhushk Onigum Nation and will have an Indigenous focus.

Additional Resources

- [Ontario Adding 3,000 New and Upgraded Long-term Care Spaces](#)

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Press Release

Ontario Adding 146 New Long-Term Care Spaces in Chatham and Lakeshore

November 23, 2020

Chatham and Lakeshore — The Ontario government is moving forward with a new long-term care home project in Chatham and Lakeshore to help reduce local waitlists and improve the quality of care and quality of life for our seniors. This initiative is part of the 2020 Budget, [Ontario's Action Plan: Protect, Support, Recover](#), a comprehensive action plan to respond to the serious health and economic impacts of COVID-19.

Details were provided today at Meadow Park by MPP Rick Nicholls of Chatham-Kent-Leamington.

Meadow Park Chatham has been approved for 61 new spaces in addition to a previous allocation for the upgrade of 99 existing spaces. The result will be a new 160-bed building as part of a campus of care on the St. Angela's Meadow Care Centre site in Chatham.

Arch Long-Term Care has been allocated 85 new spaces. This project will involve the redevelopment of 75 spaces and the construction of a new building to create a 160-bed long-term care home in Lakeshore.

"Today's announcement will hopefully bring a lot of excitement for residences in Chatham and Lakeshore," said Rick Nicholls MPP for Chatham-Kent-Leamington. "Our government has heard the struggles, we are working hard to add capacity and upgrades to Ontario's long-term care homes. This was part of our commitment to modernize the long-term care sector."

"Protecting our loved ones and ensuring they receive the care they deserve is at the centre of everything we do," said Minister Merrilee Fullerton, Minister of Long-Term Care. "With this announcement, our government is taking another step towards creating a 21st century long-term care sector that provides the highest quality of care for our most vulnerable people, where and when they need it."

Across the province, the Ontario government is moving forward with 29 new long-term care projects, which will lead to an additional 3,000 new and upgraded long-term care spaces. Among the 29 new long-term care projects, 19 will include campuses of care where multiple services are provided for residents on the same site.