#### MOST POPULAR CHECKOUTS

Of all the items borrowed this year, these were the most popular.



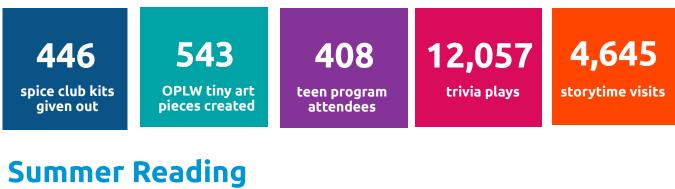
#### **PROGRAMS**



#### **Programming Highlights**

Programs help CKPL to engage and inspire the community. In March of 2022 CKPL was able to offer an expanded number of in-person programs. Virtual programming favourites, including Wednesday Trivia Nights and Friday Fun Puzzles continue to be offered. CKPL focused on offering more teen programs and expanded the scope and reach of it's three summer reading programs for kids, teens and adults.

1,747



#### 1306 1895 332 9163 7 teen summer adult summer teen summer kids programs kid attendees switch parties reading contest reading contest hosted entries entries

#### Chatham-Kent Public Library

# **ANNUAL REPORT**



## **GROWING TO BETTER SERVE CK**

2022



**Chatham-Kent Public Library** 

#### A message from the Chief Librarian:

2022 continued to be a rebuilding year for Chatham-Kent Public Library. CKPL was able to return to regular open hours and once again begin with in person programming. The Library team persevered and continued to provide safe, welcoming and inviting spaces to all patrons across Chatham-Kent. Due to the work of staff, patrons with increased confidence and comfort, have returned to CKPL. We can now see a positive shift in usage patterns. Circulation of physical items has risen again in 2022 by 17% and electronic usage has remained consistent.

The Nintendo Switch collection was launched in 2022 along with a system wide Spice Club. Staff continued with successful programs such as CK Reads – Angeline Boulley "The Firekeeper's Daughter" where over 350 residents read the book and 75 participated in the virtual author event. Vega, CKPL's new online catalogue, was launched during Ontario Public Library Week. 388 CK residents were served through the Community Volunteer Income Tax Program. The total dollar value of completed returns was \$445,042. Helping the most vulnerable people in our community. In Partnership with Come Together CK, the library distributed over 3,500 Orange Shirt Pins.

Thank you to CKPL's dedicated staff, Library Board, patrons and donors who have supported our strategic goals and enabled CKPL to continue to thrive and grow. Tania Sharpe

CEO/Chief Librarian

### Message from the Library Board Board Chair

This report in many ways clearly demonstrates how the Chatham-Kent Public Library is an essential community service. With more than 34,000 cardholders using our eleven branches located in all corners of our municipality, CKPL directly impacts two out of three households. In this age of rapid technological change, CKPL continually adapts so that it continues to serve as always; providing patrons with what they need to grow and prosper.

The library's management team and dedicated staff collectively strive to achieve the library's strategic goals by:

- Curating collections that educate, engage, inspire and entertain.
- Developing programs that connect and involve residents of all ages.
- Providing welcoming spaces that are a valued element of CK's social infrastructure and partnering with other community agencies.
- Offering access to all through a variety of in-branch and outreach services.

Already in 2023 there are a number of innovative changes in progress which will assist CKPL in serving our community even better in the years ahead.

Robert W. Clarke Chatham-Kent Public Library Board Chair

#### **Offering Access**

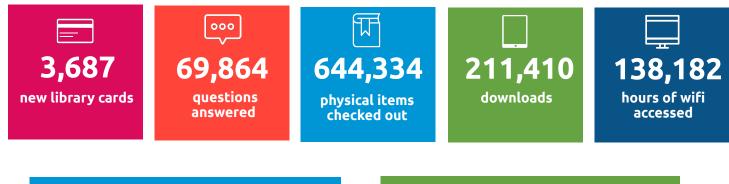
CKPL remains committed to meeting patrons where they are. CKPL offers access to patrons unable to visit the library through participation in outreach events, Home Service and bag of books deliveries. and through 'Ask CKPL' the library's virtual reference service. In 2022, CKPL expanded its community reach through participation in a greater number of outreach events and an additional 480 Home Service deliveries.





#### **BY THE NUMBERS**

Thanks to the hard work of library staff CKPL is rebounding from the pandemic. More community members are signing up for library cards and visiting library branches. More items are being checked out and library staff are helping more patrons meet their information needs. Community members are staying increasingly connected through visits to our website and time spent on CKPL's fee Wi-Fi service. Here is an overview of our year:





#### CKPL's 2022-25 Strategic Goals

#### SOCIAL MEDIA ENGAGEMENT

FACEBOOK 23,292 engagements

INSTAGRAM 2,442 engagements TWITTER 822 engagements

YOUTUBE 8,426 views