



## Housing Stability Program

### Referral Form



The Housing Stability Program (HSP) supports households throughout Chatham-Kent to maintain safe affordable housing. HSP offers short term case management supports to individuals and families that are currently housed but are at risk of losing their housing.

**Participant must consent to the referral and be willing to participate in the Housing Stability Program.**

The Housing Stability Program collaborates with participants, community partners, family/community members, and landlords to problem solve, create goals, and establish a service plan that will support the participant to remain stably housed.



#### Participant Information

Name: \_\_\_\_\_ Date Of Birth: \_\_\_\_\_

Address: \_\_\_\_\_

Phone/Contact: \_\_\_\_\_

Has the participant given Consent to be referred to the Housing Stability Program? Yes \_\_\_ No \_\_\_

Is the participant willing to voluntarily participate? Yes \_\_\_ No \_\_\_

#### Program Eligibility Criteria:

Is the referral housed, but facing housing instability without assistance?		
ODSP Participant		Low Income
Over the Age of 18		Living in Private Non-Profit Housing
Other Details:		

#### Reason for Referral:

Landlord/Tenant Relations		Connection to Community	
Mobility/Health Issues		Affordability	
Other Reason:			

#### What goals would improve the participants housing stability?

What other supports are involved with the participant? Please list agency/relationship and primary contact

### Referral Information

Name: \_\_\_\_\_

Agency: \_\_\_\_\_ Contact Information: \_\_\_\_\_

What supports will you continue to provide the participant?

### Send Referral to:

Housing Stability Program at: [CKIntake@chatham-kent.ca](mailto:CKIntake@chatham-kent.ca) Or Fax: 519-351-5090

The referral will be reviewed, and a Housing Stability Worker will reach out to the client and/or agency. Please note based on program availability the referral may be added to a waitlist and the participant/agency will be contacted as soon as possible.

**If the participant is facing immediate risk of homelessness, please contact the Homeless Response Line 519-354-6628.**

### Referral Process Next Steps:

Please ensure the participant you are referring understands a Housing Stability Worker (HSW) will contact them directly. Please allow 5 to 7 days for the HSW to contact the participant. The Housing Stability Program is not for emergencies or urgent situations. HSP is not able to assist with evictions, tribunal hearings, homelessness, or immediate crisis. Please see the attached Community Resources for other services that may be more appropriate if this is urgent.

## ***Other Community Resource Guide***

- **Chatham-Kent Legal Clinic 519-351-6771** - is a **non-profit** community legal clinic funded by Legal Aid Ontario. They give people living on a low income in Chatham-Kent **free legal services** for certain problems. If you have received an eviction notice contact CK Legal Clinic before signing or agreeing to anything with your landlord.
- **Homeless Response Line (HRL) 519-354-6628** – the HRL is a centralized point of contact for people in crisis and who are experiencing emergency homelessness in Chatham-Kent. The HRL will determine eligibility to the Victoria Park Place Shelter.
- **Victoria Park Place (Homeless Shelter) 519-352-6628** - contact the Homeless Response Line for screening and diversion protocols to temporary and safe alternative accommodations.
- **Community Navigator 519-355-1380** - the Community Navigators assist residents of Chatham-Kent with navigating systems (Housing, Education, Employment, and Income), working with technology, and connecting with supportive community services.
- **Ontario Health at Home (formerly Home & Community Care) 1-888-447-4468** – health care services offered at home, at school, and in the community as well as access to supported living programs and long-term care.
- **Chatham-Kent Housing Services 519-351-8573 (press 6)** – provides access to Community Housing options that are safe, sustainable, and affordable housing. Chatham-Kent Housing Services coordinates the delivery of programs of Rent-Geared-to-Income (RGI) Housing, Affordable Housing, Portable Housing Benefits (PHBs), and programming to assist homeowners.
- **Chatham-Kent Shelter Solutions (CKSS) 519-351-8573** – the CKSS Program can help people who are homeless obtain and retain housing and keep people who may be at risk of homelessness, or experiencing shelter insecurity, housed.
- **Employment and Social Services (ESS) 519-351-8573** – offers short term financial assistance if you are in a crisis or have an emergency.