

CKtransit ON REQUEST

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A tech-based shared ride service that provides public transit trips within Chatham during evening hours. The bus will pick you up and drop you off at the bus stop, or "virtual stop", closest to you and your destination when requested.

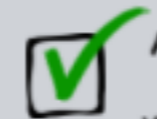
Hours of Operation
Monday - Friday
7:15PM - 12:30AM

NO OPERATIONS ON HOLIDAYS.

***Final trip must be requested before 12:15 AM.
Hours of operation are subject to change.**

TRIP REMINDERS

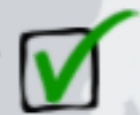
BE ON TIME



ARRIVE AT YOUR BUS STOP AT LEAST TWO MINUTES BEFORE THE PICK-UP WINDOW. YOUR BUS WILL NOT WAIT IF YOU ARE NOT WITHIN SIGHT OF THE BUS STOP.

ACCESSIBILITY

IDENTIFY IF YOU ARE TRAVELLING WITH A WHEELCHAIR OR MOBILITY DEVICE SO CKTRANSIT CAN ENSURE THE PROPER AMOUNT OF SPACE IS AVAILABLE.



ADDITIONAL SEATS



REQUEST ADDITIONAL SEATS FOR OTHER PASSENGERS TRAVELING WITH YOU



**NO SMARTPHONE?
GO ONLINE OR BOOK BY PHONE!**

**www.cktransit.ca/onrequest
519.436.3233 (Press 3)**

REQUEST YOUR TRIP

- Open the app
- Select bus stops for pick-up and drop off
- Select the number of passengers
 - Select the date and time
 - Confirm your ride

PAYING IS EASY

- When you board the bus you will make your payment the same as other CKTransit services.
- \$2.50 cash or use your Cash Pass or 30-Day Pass smart card.
- Bus stops and virtual stops are shown on the app, or for a complete list visit:
cktransit.ca/onrequest

MEET YOUR RIDE

- Arrive at your pick-up point at least 2 minutes before the pick-up window
- Upon arriving, your ride will not wait if you are not within sight of the bus stop.
- Your driver will confirm it was you who requested the ride and your destination upon boarding.

ENJOY THE RIDE

When you request a ride, your seat is guaranteed! So sit down, relax and enjoy the ride!

YOU CAN RIDE INSTANTLY OR SCHEDULE YOUR RIDES UP TO A WEEK IN ADVANCE.

TIME OF PICK UP IS AN ESTIMATE. YOU CAN BE PICKED UP ANYWHERE WITHIN THE PICKUP WINDOW.