

Resident Newsletter

*Mission Statement:
Together, we provide exceptional, compassionate, and resident- focused care.*

Riverview Gardens

Municipality of Chatham-Kent
519 King Street West
Chatham, ON N7M 1G8

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email communications at
www.ckriverviewgardens.ca

Labour Day September 7th



Please Note:

Reception Closed September 7th

Visiting Update

Visiting Hours: Monday to Friday from 9:30am to 2:00pm

Mondays: 2nd Floor

Tuesdays: 3rd Floor

Wednesdays: 6th Floor

Thursdays: 4th Floor

Fridays: 5th Floor

Indoor Visits

- Scheduled 30 minute visits in the Great Room area
- 2 Visitors allowed
- A-test to a negative COVID-19 test result within the last two weeks
- Visitors must wear a surgical mask that's provided
- No pets, food or drinks allowed in the building
- We continue to have a 48 hour quarantine on all items brought in
- Visitors must screen in and out at Robertson Ave entrance
- Please practice social distancing

Window Visits

- Scheduled 30 minute visits at King Street entrance
- 5 visitors allowed
- COVID-19 test not required
- Mask required (bring your own) in accordance to new mandatory mask by-law
- No pets, food or drinks allowed
- We continue to have a 48 hour quarantine on all items brought in

Booking an Indoor or Window Visit

Call 519-352-4823, press 6, ext. 6137- leave a message

Residents' Council Week Celebrate September 14th- 20th

Residents Councils' play an important role in shaping the place residents call home.

Ontario's first official Residents' Council Week will allow Councils the opportunity to creatively showcase who they are and what they do.

There will be daily activities and celebrations going on that week!



Adopt a Grandparent Program Student Volunteers Wanted

RVG is looking for students who are interested in connecting with a resident.

United Way has partnered with various organizations, school boards and other Homes around Chatham-Kent to help bring students and seniors that may be struggling with social isolation together. This initiative will also help students accumulate volunteer hours needed to graduate.

For more information, contact
Connie Redmond
at 519-352-4823 ext. 6123.

A Note From: Riverview Gardens Family Council

As yet another month of living with COVID-19 has passed, I think we will all agree that Riverview Gardens has handled all things 'COVID' very well. Not visiting for so long has been difficult but we can all take solace in the fact that we have avoided an outbreak at the home of our loved ones. For that, we are thankful. On the matter of visiting, Administration is following Ministry of Health and Long-Term Care and the Public Health Unit guidelines and has set up a variety of methods to facilitate visits so please contact them and choose the method that works best for you and your loved one. We encourage you to learn more about what Riverview Gardens and all other LTC's in Ontario do to ensure the safety of residents, staff, contractors and visitors to their respective facilities on the Ministry of Health and Long Term Care website www.health.gov.on.ca. Family Council continues to support and thank all staff for their tireless efforts in keeping everyone safe - they are truly Our Local Heroes. Our Family Council is hoping to meet 'virtually' in September and we would of course love to hear from you on any matter that we can assist you with. Written comments can be dropped off at Riverview Gardens and placed in our Dropbox or you can email me directly at: gregsinthegarden@rocketmail.com

On behalf of Family Council, stay well!

Greg Kett, Interim Chair

Banking Hours: Monday to Friday 1:30pm-2:00pm Daily (At Reception)

Tuck Shop, Café and Pub Closed until further notice

Hair Salon Opening September 14th - More information to come

Reception Hours: Monday to Friday 8:30am-4:00pm (Note: September 16th open at 9:00am)