

Resident Newsletter

Mission Statement:

Together, we provide exceptional, compassionate, and resident- focused care.

Visiting Update

Negative COVID-19 Test Result Proof:

The Ministry of Long Term Care is mandating that effective November 30, 2020 all visitors/caregivers, staff, volunteers, service providers, students etc. must bring in proof of having a negative COVID-19 test within the last 2 weeks to enter Riverview Gardens. There is one exception to this rule. For visitors/ caregivers coming in to spend time with someone who is at the end of life stage, a negative COVID-19 test is not required.

Essential Caregiver Program:

Who can be a caregiver?:

- Caregivers must be at least 18 years of age
- A maximum of 2 caregivers may be designated per resident at a time. The designation must be made in writing
- Examples of caregivers include family members who provide meaningful connection, a privately hired caregiver, paid companions and translators

Caregiver Rules:

- Caregivers may come in daily for any length of time
- Caregivers are not required to do any tasks by RVG, rather, they may do things to support the resident they did prior to the pandemic. For example, one caregiver at a time may be in the dining room with the resident to help with eating, if that is desired. While not required, we would like to prearrange this, so we can have a separate table set up , for social distancing purposes
- In the event RVG goes into outbreak or the region escalates to orange, red or grey status, Caregivers will continue to be able to visit
- Caregivers MUST wear a yellow Caregiver button when they are onsite as a Caregiver- This is how staff will recognize Caregiver status
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Caregiver Application:

- Applications can be found on our website www.ckriverviewgardens.ca under the 'Downloads' section
- Applications can also be picked up at Riverview Gardens
- Applications can be returned via mail (include our address) or dropped off at the screening desk at the Robertson Ave entrance

Riverview Gardens

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**Happy New Year!
Welcome 2021**



Please Note:

Reception is closed January 1st

Winter Word Search



COAT
COLD
FROST
ICE

IGLOO
SCARF
SNOW
WINTER



A Note From: Riverview Gardens Family Council

Traditionally many of us make 'Resolutions' about this time of year. However, 2020 has been anything but 'traditional' so I thought I would take a bit of writer's 'licence' and instead of offering up some resolutions, I will offer up some hopes. In 2021, I hope that:

- We will see an end of Covid-19 before summer officially arrives
- We will not see another outbreak at Riverview Gardens
- Our family members, staff, and all others involved at Riverview will all remain safe
- Our community will return to some sense of normal as quickly as possible; and
- Our economy will bounce back as we bring this pandemic under control.

I am sure you will echo my comments that our community has pulled together and we have collectively held up well under the siege of this invisible foe. All of the Long-term Care facilities in C-K have fared very well and in spite of a couple of cases at Riverview, those in charge along with staff have kept the outbreaks to a minimum and not a single resident has taken ill. Kudos all around for this heroic effort! So, in spite of a particularly challenging 2020, I will on behalf of those who serve on your Family Council, wish everyone a prosperous and healthy New Year.

Greg Kett, Interim Chair

Reception Hours: Monday to Friday 8:30am-4:00pm (January 20th open at 9:00am)

Banking Hours: Monday to Friday 1:30pm-2:00pm Daily (At Reception)

Tuck Shop closed until further notice

Pub Hours: Mondays & Fridays 2:00pm-3:00pm

Hidden Garden Cafe Hours: Monday to Friday 8:00am to 2:00pm