

Chatham-Kent Homeless Response Line

A dignified & safe emergency housing solution

If you are homeless after regular business hours, on weekends, or holidays, the Chatham-Kent Homeless Response Line (HRL) can help. Call 519-354-6628. Callers will be directed to safe, temporary housing with family/friends or referred to local emergency accommodations. A Case Manager from Employment & Social Services will contact you the following business day to help resolve your housing crisis and begin work on a long-term housing plan.



Hours:

Monday-Friday:

4:30pm - 8:30am

Weekends/holidays: 24 hrs

519-354-6628

CK Legal Clinic Housing Stability Paralegal

Provides housing law information, advice and representation to tenants experiencing housing stability issues, including low-income tenants, seniors, and recipients of social assistance benefits. This includes possession proceedings, unlawful evictions, homelessness matters, property disputes, and disrepair matters.

Chatham-Kent Legal Clinic

519-351-6771

www.cklc.ca

Community Relations Program

The Community Relations Program is committed to keeping communities strong, by working with tenants and landlords to increase housing stability, improve landlord and tenant relationships, and decrease evictions.

Community Relations Workers can help with:

- Any housing concerns that you may have
- Case planning for successful, long-term housing
- Rent and utility arrears help
- Early problem-solving to avoid long-term housing concerns
- Reduce landlord-tenant conflict
- Connections to community programs and events
- Help completing forms
- Help you with medical concerns and supports to make your housing safe and suitable

For information about any of these programs, contact us at:

EMPLOYMENT & SOCIAL SERVICES

435 Grand Ave. W.

Chatham, ON

519-351-8573

www.chatham-kent.ca

ckess@chatham-kent.ca

Chatham-Kent Homeless Prevention Services

Providing supports to find
and maintain housing

Everyone needs a place to
call home!



RentSmart Tenant Education Program

RentSmart is for anyone who is a new tenant, has faced barriers to housing in the past or is not familiar with tenants' rights and responsibilities. It builds knowledge, confidence, and skills so people can make better decisions about rental housing.

RentSmart Certificate covers:

- Tenant rights and responsibilities
- Landlord responsibilities and expectations
- Tenancy, human rights, and privacy laws
- Roommates and neighbours
- Budgeting and keeping housing affordable
- Effective communication
- Maintenance do's and don'ts
- Fire and safety
- Community resources

Chatham-Kent Shelter Solutions

The Chatham-Kent Shelter Solutions (CKSS) Program helps people experiencing homelessness find housing, and keeps people who may be at risk of losing housing stay housed.

CKSS can help qualifying individuals or families with:

- Rental deposits to secure housing
- Payments towards rental/mortgage/ tax arrears to maintain or retain accommodations
- Utility arrears and/or reconnection fees to maintain service connections
- Help with finding housing

Homes 4 Youth (H4Y)

H4Y provides youth aged 16-25 with a permanent home in the Chatham-Kent community of their choice and the supports needed to stay housed. The H4Y program combines a Portable Housing Benefit (PHB) with Intensive Case Management Services to help youth find long-term housing and build essential skills for housing success.

Intensive Case Managers will provide:

- Life and tenancy skills coaching
- Assistance with re-building family relationships where possible
- Mentoring and budgeting skills
- Mental health and addiction stability supports
- Assistance in finding affordable, permanent housing
- PHB and other financial supports to maintain stable housing
- Assistance with lease agreements and communicating with landlords
- Support in the event of an eviction



Chatham-Kent Women's Centre

If you are a victim of abuse, help is available 24 hours a day, 365 days a year.

Chatham-Kent Women's Centre offers:

- 24-hour crisis support
- Emergency shelter
- Crisis supportive and outreach supportive counselling
- Transitional housing & support services
- Support groups
- Child witness program
- Community & school based program
- Public awareness
- Volunteer opportunities
- Women's Resource Centre

Crisis Line: 519-354-6360

Short-Term Housing Allowance

A short-term housing allowance may provide financial help with housing costs for 3-12 months.

To receive a short term housing allowance, a person must:

- Be a resident of Chatham-Kent
- Be low-income, receiving Ontario Works or Ontario Disability
- Show that their income or their situation will improve within 3-12 months, making their current housing affordable in the long-term